

# Welcome to Profiles!

---

## What's Next?

Now you are on the app,  
we want to get you  
signed up for an  
induction!



Our inductions are taking a  
new format of running via  
Zoom. There will be a  
presentation and some  
practical demonstrations,  
with a chance to ask any  
questions you may have.

At the moment we are  
refining the final details of  
our new inductions, so will be  
in touch the moment they are  
available to sign up for

You will be sent  
information before your  
induction about what to  
bring and what to expect.  
The most important  
things are your **passport  
and right to work  
documents** and your  
**uniform** (see our uniform  
guide below)!



Once you've had your  
induction, you're all set to  
apply for your first shift!



Waiting for your induction?  
Complete your free Flow  
Training whilst you wait!  
You'll get a recognised  
qualification and have access  
to lots more shifts!

# The 5 W's of Profiles Personnel EVENTS

## Who are Profiles Personnel?

*Welcome to the team!*

Profiles Personnel are a recruitment agency in Farnham, Surrey and London.

By working for the Events Team at Profiles Personnel, you can work at exciting venues across the South East of England (including London), choosing the shifts that work for you!

You can find the team's contact details on the last page of this Welcome Pack!

## Why work for Profiles?

- Exciting Venues including Sports Stadiums, Race Courses, Weddings, Private Parties and Exclusive Vip Events.
- Weekly Pay straight into your bank account!
- Competitive Salary.
- No previous experience required - free training provided!
- Choose when you work!

## What jobs are on offer?

We have a variety of Front of House and Back of House jobs available, including:

### Front of House:

- Waiting Staff
- Bar Staff (18+)
- Team Leaders
- Supervisors
- Retail Cashier/Pourer
- Baristas
- Cloakroom Staff

### Back of House:

- Kitchen Porters
- Kitchen Assistants
- Housekeepers
- Logistics/Event Set Up Staff
- Marquee Set Up Staff
- Glass Collectors
- Cellar Staff

## Where can I work?

Whilst our office is based in Farnham, Surrey, we have shifts available all across the South East. These include but are not limited to:

- London
- Surrey
- Hampshire
- Berkshire
- Sussex
- West Sussex

## When can I work?

The great thing about working for Profiles, is that you have complete autonomy over your work schedule. Whilst weekends are our busiest time, weekday shifts are also available.

Going on holiday? Got deadlines coming up? No problem!

With our sophisticated app Liveforce, all of our available shifts are at your fingertips and you control exactly when and where you work!

# UNIFORM STANDARDS - YOU WILL BE TURNED AWAY UNPAID IF YOU FAIL TO FOLLOW DRESS CODE.



## 1) Top half

Long sleeved, collared, button up, cotton shirt. No other shape or material is accepted. Always arrive with your shirt ironed and tucked in. Some placements want staff to be in plain black or white shirts.

- Please get a long sleeve black and a white shirt for particular jobs that require you to. If you cannot get some, speak to the booking manager.

## 2) Bottom Half

- Clients generally need staff to wear long, black SUIT trousers. They CANNOT be jeans, chinos or leggings. They must go OVER your ankles. If you cannot get some, speak to the booking manager.

## 3) Footwear

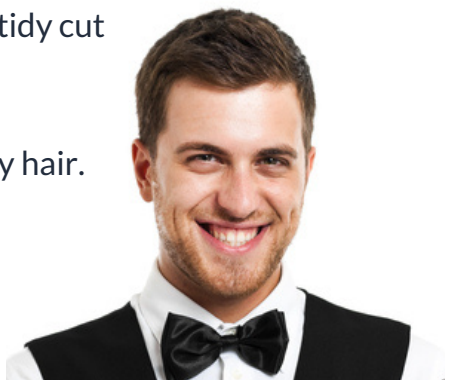
- Polished, leather-look, smart black shoes
- NOT trainers or anything that looks like trainers.
- Girls: NO pumps or heels for health and safety reason.
- You must wear black socks. No other colour.



## BOYS

Clean shaven or neat and tidy cut beard.

Smart tidy hair.



Long hair tied back.

No piercings.  
All must be taken out.

No visible tattoos

## GIRLS

No nail varnish, acrylics or gels.



Natural  
makeup.

## The Profiles Hospitality Team

**Profiles Team Manager -  
Theo Rushton**

E: [Theo@profiles-personnel.com](mailto:Theo@profiles-personnel.com)



**London Business Manager-  
Louise Cheung**

E: [Louisethomas@profiles-personnel.com](mailto:Louisethomas@profiles-personnel.com)



**Managing Director - Nuala  
Soutter**

E: [Nuala@profiles-personnel.com](mailto:Nuala@profiles-personnel.com)



**Accounts & Payroll Jenni  
Jensen**

E: [Accounts@profiles-personnel.com](mailto:Accounts@profiles-personnel.com)



## Contact Details

Profiles Personnel - Farnham  
74 Castle Street  
Farnham, Surrey  
GU9 7LS

T: 01252 723442 (Farnham)  
T: 0203 1435200 (London)

Theo: 07940 465511  
Louise: 01252 723442  
Nuala: 0203 1435200 (London)  
Jenni: 01252 723442

[www.profiles-personnel.com](http://www.profiles-personnel.com)

 @Profilespersonnelevents

 @ProfilesFarnham

 @Profilespersonnelevents

